

Agency Services	CountyView Pro Service Description
Use of CountyView Pro	CountyView has been in production in Pierce County since 1998. The software has been customized and optimized for County business functions and includes data management for over 800 themes of data, owner notify application, census query application, locate function, integration with Google Earth and other GIS websites, and customized quick map product generation
CountyView Pro Hardware and Software	For direct access to CountyView Pro (ArcGIS-based), the agency will share the use of a Windows 2012 server with other agencies. The servers will be equipped with the necessary software licenses and 1 gigabyte of disk storage per user (up to a total of 10 gb per agency) will be reserved for data and projects for each agency. The cost of this server is shared by the County and the agencies utilizing the system. Depending on the number of users, connection speed from a 1.5mbps DSL up to a T1 line to the County may be required to support this access.
CountyView Pro StartUp Services	<p>StartUp services include:</p> <p>-“ArcGIS Desktop” certificate (v10.2 and up) is required for CountyviewPro access. Pierce County offers this training at a much reduced price for the 3 day class (\$375 per CVPro subscriber). Existing ESRI ArcGIS Desktop II” certificate is acceptable.</p> <ul style="list-style-type: none"> ❖ Analyst assistance to enter Agency data themes into CountyView ❖ Meta data assistance to learn how to prepare data dictionary information ❖ A management presentation on the use and benefit of GIS can be provided.
CountyView Pro Agency Support*	<p>Analyst assistance for a pre-determined number of hours on GIS project implementations and use of CountyView Pro. Use of the hours can include:</p> <ul style="list-style-type: none"> ❖ on-call phone support and trouble shooting ❖ advanced one-on-one training on software functionality ❖ project planning assistance ❖ monthly on-site user meetings for large groups
CountyView Pro Maintenance	The ongoing maintenance of the CountyView applications requires certifying the software on new platform releases, maintaining data sets, loading data sets into CountyView, making enhancements to the system, and adding applications and extensions. These enhancements are in response to user requirements and each agency will have input in this process as well.
GIS Community Services	<p>The growing GIS community in Pierce County can leverage each other’s expertise to optimize the use of GIS. Pierce County GIS will facilitate this sharing of information and data by:</p> <ul style="list-style-type: none"> ❖ conducting Project meetings as necessary to discuss GIS applications and projects. This meeting is intended for managers and staff to learn the benefits and uses of GIS. ❖ conducting Technical meetings as necessary to discuss technical and quality issues. This meeting is intended for hands-on technical users who have software questions. ❖ preparing subscriber newsletters which may describe the GIS projects in the County, the status of GIS data conversion, notes from the Project meetings and training schedules. ❖ providing advanced GIS and GPS training classes to enhance GIS skillsets (additional fees are required for advanced training). <p>Agency staff are welcome to attend the meetings and will receive a GIS Bulletin.</p>

*Please contact our GIS Subscription Coordinator, Brandy Riche (253-798-4929, briche@co.pierce.wa.us) for details.

Agency Service Fees

The following describes the costs for the CountyView Pro on-line system (1-5 users).

Item: GIS Agency Costs*	Per Year
CountyView Pro Application	\$4,250/ea (+ ArcGIS training if necessary)

*2012 costs throughout fee schedule

AND

IT Charges for internet-only access **			
Wide Area Network fee (WAN) and internet access fee.	Ongoing charge	\$14/mo per user	\$168/yr per user
		Total IT costs:	\$168/yr per user

** Broadband access is required at a minimum, and a high bandwidth is recommended for good performance.



Services	Additional Services - Description	Cost
<i>Additional Data Access</i>		

Licensed Datasets	Access to vendor- licensed datasets are made available via an additional data menu within CountyView Web. These data include: 1) .5' pixel orthophotography beginning in 1998 and collected every three years to Pierce County specifications. 2) Additional interim datasets licensed from various vendors 3) Impervious surface planimetrics from 2005, 2008, 2011 and 2014 4) 2' contours derived from Lidar	\$1,000/yr/user (up to a maximum of \$7,500/yr/agency)
Software Development		
CountyView Expert Services	Project assistance or application development with CountyView. Users may request assistance with a specific project or scope a new function to be developed for a specific agency use. A project scope is prepared before work begins and defines the deliverables and time frame.	\$122.00 per hour
QuickView	QuickView is an application utilized by many County departments that can be customized for other public agencies to provide summary data screens for the users. These summaries report data in the GIS or perform a spatial analysis. Examples include: for a property report land value, distance to sewer lines and land use.	\$5000 Initial Dev \$4000/yr Maintenance
Data Development		
Data Shift	Existing client data may need to be re-aligned with orthophotos and County datasets. Routines have been developed by Pierce County to automate this process on a quarter section basis. Quality control checking is done by client to ensure attribute and positional accuracy.	\$80.00 per hour
Data Construction Services	Data construction services include: paper to digital data conversion, data translation services, digitizing, and data integration services. Final deliverables are the digital files for ArcInfo or ArcView and meta data.	Pricing based on scope/ complexity of project.
Advanced Projects		
Project Solution Services	Project solution services include: spatial data analysis, route analysis, theme creation, and map production. These services can supplement existing resources or work independently to complete GIS projects.	\$80.00 per hour
Pin Mapping Services	Pin Mapping services include the matching of a user's address based data set to the County road network. The result is a 'pin' map of the data which can be overlaid with other existing data themes.	\$80.00 per hour
Training		
CountyView Web	CountyView Web training is a 4 hour training course. Training materials are provided.	Free for all active users w/ valid access
CountyViewPro and ArcView	CVPro and ArcGIS Desktop II training is a 3.5 day course on the ArcGIS software and CVPro system. Training materials are included.	\$375.00/CVPro subscr. \$500/CVWeb subscr. \$800/non-subscriber
GPS	GPS training is an 8 hour training course designed to teach construction of a field collection database, operation of a professional grade GPS unit, and download of the data to a GIS.	\$175.00 per person



Pierce County GIS Data Disclaimer

1. Limitations

Pierce County is providing the records and data requested herein pursuant to the mandates of the Public Records Act (RCW 42.17.250 et seq), and makes no warranty, expressed or implied, concerning the data's content, accuracy, currency or completeness, or concerning the results to be obtained from queries or use of the data. **ALL DATA IS EXPRESSLY PROVIDED "AS IS" AND "WITH ALL FAULTS"**. The County makes no warranty of fitness for a particular purpose, including any purpose or use which may be disclosed to the County or its employees by the requestor, and no representation as to the quality of any data. Users of data are responsible for ensuring the accuracy, currency and other qualities of all products (including maps, reports, displays and analysis) produced from or in connection with Pierce County's GIS data. If a user informs others that a product is based upon Pierce County's data, the County specifically requests and directs that the user also disclose the limitations contained in this paragraph.

2. Data Errors

The GIS data provided by this request is collected from various sources and will change over time without notice. The data sets may contain errors and The County can correct these errors if the Requestor reports and found errors to the County.

3. Data Interpretation

Pierce County data is developed and maintained solely for County business functions, and use or interpretation of data by the Requestor or others is the solely their responsibility.

4. Secondary Data Dissemination

Requesters may not secondarily disseminate (give Pierce County data to other entities) without prior written permission from Pierce County.

5. Spatial Accuracy

Map data can be plotted or represented at various scales other than the original source of the data. The Requestor is responsible for adhering to industry standard mapping practices which specify that data utilized in a map or analysis, separately or in combination with other data, will be produced at the largest scale common to all data sets.

6. Data Shift

The County is shifting GIS data to improve the geographic accuracy. Any data the requester builds on top of the unshifted County data may require adjustment. The Requester assumes responsibility for aligning and registering data to the County data, if necessary.