

Agency Services	CountyView Pro Service Description
<b>Use of CountyView Pro</b>	CountyView has been in production in Pierce County since 1998. The software has been customized and optimized for County business functions and includes data management for over 800 themes of data.
<b>CountyView Pro Hardware and Software</b>	For direct access to <b>CountyView Pro</b> (ArcGIS-based), the agency will share the use of a Microsoft Windows server with other agencies. The servers will be equipped with the necessary software licenses and up to a total of 25 gb storage per agency will be reserved for data and projects for each agency. The cost of this server is shared by the County and the agencies utilizing the system. A dependable high speed internet connection is required to support this access. All maintenance and administration is provided by the County as part of the services.
<b>CountyView Pro StartUp Services</b>	<p>Start-Up services include:</p> <p>ESRI ArcGIS Pro training is required for CountyViewPro access. Pierce County offers this training at a reduced price for the 3½ day class (\$500 per CVPro subscriber). Existing ESRI ArcGIS Pro training and experience is acceptable. Included is a package of IT/Spatial Services staff hours that can include services like:</p> <ul style="list-style-type: none"> <li>❖ Analyst assistance to enter Agency data themes into CountyView</li> <li>❖ Metadata assistance to learn how to prepare data dictionary information</li> <li>❖ A management presentation on the use and benefit of GIS if needed.</li> </ul>
<b>CountyView Pro Agency Support*</b>	<p>Analyst assistance for a pre-determined number of hours on GIS project implementations and use of <b>CountyView Pro</b>. Use of the hours can include:</p> <ul style="list-style-type: none"> <li>❖ on-call phone support and trouble shooting</li> <li>❖ advanced one-on-one training on software functionality</li> <li>❖ project planning assistance</li> <li>❖ monthly on-site or virtual user meetings for large groups</li> </ul>
<b>CountyView Pro Maintenance</b>	The ongoing maintenance of the CountyView applications requires certifying the software on new platform releases, maintaining data sets, loading data sets into CountyView, making enhancements to the system, and adding applications and extensions. These enhancements are in response to user requirements and feedback from users is always considered.
<b>GIS Community Services</b>	<p>The GIS community in Pierce County can leverage each other's expertise to optimize the use of GIS. Pierce County GIS will facilitate this sharing of information and data by:</p> <ul style="list-style-type: none"> <li>❖ conducting Project meetings as necessary to discuss GIS applications and projects. These meetings are intended for managers/staff to learn the benefits and uses of GIS.</li> <li>❖ conducting regular technical meetings to discuss technical GIS issues. These meetings are intended for hands-on technical users who have software questions.</li> <li>❖ preparing communication materials which may describe the GIS projects in the County, new GIS datasets, notes from the Project meetings, and training schedules.</li> <li>❖ providing advanced GIS and GPS training classes to enhance GIS skillsets (additional fees are required for advanced training).</li> </ul>

\*Please contact our GIS Subscription Coordinator, Trisha James (253-798-4901, trisha.james@piercecountywa.gov) for details.



## Agency Service Fees

The following describes the costs for the CountyView Pro on-line system (1-5 users).

<b>Item: GIS Agency Costs*</b>	<b>Per Year</b>
CountyView Pro Application	<b>\$3,400/ea</b> (+ ArcGIS training if necessary)

\*2022 costs throughout fee schedule

**AND**

<b>IT Charges for internet access **</b>			
Wide Area Network fee (WAN) and internet access fee.	Ongoing charge	\$15/mo per user***	\$180/yr per user
		<b>Total IT costs:</b>	<b>\$180/yr per user</b>

\*\* Broadband access is required at a minimum, and a high bandwidth connection is recommended for good performance.

\*\*\* Information Technology/Spatial Services personnel hourly rate (2022 rate is \$123/hr), which changes each calendar year. The CountyView charges and personal hourly rate are subject to annual adjustments.



<b>Services</b>	<b>Optional Services - Description</b>	<b>Cost</b>
<b><i>Additional Data Access</i></b>		
<b><i>Licensed Datasets</i></b>	<p>Access to vendor- licensed datasets are made available via an additional data menu within CountyView Web. These data include:</p> <ol style="list-style-type: none"> <li>1) .5' pixel orthophotography beginning in 1998 and collected every three years to Pierce County specifications.</li> <li>2) Additional interim datasets licensed from various vendors</li> <li>3) Impervious surface planimetrics</li> <li>4) 2' contours derived from Lidar</li> </ol>	\$1,000/yr/user (up to a maximum of \$7,500/yr/agency)
<b><i>Software Development</i></b>		
<b><i>CountyView Expert Services</i></b>	Project assistance or application development with CountyView. Users may request assistance with a specific project or scope a new function to be developed for a specific agency use and put in a project queue. A project scope is prepared before work begins and defines the deliverables and time frame.	\$123.00 per hour***
<b><i>QuickView</i></b>	QuickView is an application utilized by many County departments that can be customized for other public agencies to provide summary data screens for the users. These summaries report data in the GIS or perform a spatial analysis. Examples include: for a property report land value, distance to sewer lines and land use. Some restrictions apply.	\$5000 Initial Dev \$4000/yr Maintenance
<b><i>Data Development</i></b>		
<b><i>Data Construction Services</i></b>	Staff will assist in data design and implementation and GIS service integrations.	Pricing based on scope/ complexity of project.
<b><i>Training</i></b>		
<b><i>CountyView Web</i></b>	CountyView Web training is a 1-hour training video followed by self-paced exercises (training materials provided).	Free for all active users w/ valid access
<b><i>CountyViewPro and ArcView</i></b>	CVPro and ArcGIS Pro training is a 3.5 day course on the ArcGIS software and CVPro system. Training materials are provided on loan for class. Purchasing personal copies of the training materials is recommended.	\$500.00/CVPro subscr.
<b><i>GPS</i></b>	GPS training is an 8 hour training course designed to teach construction of a field collection database, operation of a professional grade GPS unit, and download of the data to a GIS.	\$175.00 per person

\*\*\* Information Technology/Spatial Services personnel hourly rate (2022 rate is \$123/hr), which changes each calendar year. The CountyView charges and personal hourly rate are subject to yearly adjustments.

# Pierce County GIS Data Disclaimer

## 1. Limitations

Pierce County is providing the records and data requested herein pursuant to the mandates of the Public Records Act (RCW 42.17.250 et seq), and makes no warranty, expressed or implied, concerning the data's content, accuracy, currency or completeness, or concerning the results to be obtained from queries or use of the data. **ALL DATA IS EXPRESSLY PROVIDED "AS IS" AND "WITH ALL FAULTS"**. The County makes no warranty of fitness for a particular purpose, including any purpose or use which may be disclosed to the County or its employees by the requestor, and no representation as to the quality of any data. Users of data are responsible for ensuring the accuracy, currency and other qualities of all products (including maps, reports, displays and analysis) produced from or in connection with Pierce County's GIS data. If a user informs others that a product is based upon Pierce County's data, the County specifically requests and directs that the user also disclose the limitations contained in this paragraph.

## 2. Data Errors

The GIS data provided by this request is collected from various sources and will change over time without notice. The data sets may contain errors and The County can correct these errors if the Requestor reports and found errors to the County.

## 3. Data Interpretation

Pierce County data is developed and maintained solely for County business functions, and use or interpretation of data by the Requestor or others is the solely their responsibility.

## 4. Secondary Data Dissemination

Requesters may not secondarily disseminate (give Pierce County data to other entities) without prior written permission from Pierce County.

## 5. Spatial Accuracy

Map data can be plotted or represented at various scales other than the original source of the data. The Requestor is responsible for adhering to industry standard mapping practices which specify that data utilized in a map or analysis, separately or in combination with other data, will be produced at the largest scale common to all data sets.

## 6. Data Shift

The County is shifting GIS data to improve the geographic accuracy. Any data the requester builds on top of the unshifted County data may require adjustment. The Requester assumes responsibility for aligning and registering data to the County data, if necessary.